**Introduction:**

Enthusiastic and customer-focused individual with 3 years of experience eager to contribute to the success of the organization as a part-time Retail Customer Service Representative. I aim to ensure every customer enjoys a satisfying experience.

**Education:**

Masters in Digital Marketing (Current) at Nottingham Trent University

Bachelors in Technology (Graduated 2016) at Osmania University

# Experience:

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# TESCO F&F – UK

# Replenishment Assistant

* Receive deliveries of clothing and accessories, ensure accuracy and completeness and ensure that the shop floor is adequately stocked with merchandise at all times
* followed the first-in-first-out (FIFO) principle to prevent spoilage or obsolescence of product and Assist with regular stock checks and audits to maintain accurate inventory records.
* Keep the stockroom clean, organized, and free from clutter to facilitate efficient stock retrieval and adhere to health and safety regulations when handling merchandise

**Levi Jeans- India**

***Sales and customer Assistant***

* Provide exceptional customer service by addressing concerns, resolving complaints, and ensuring overall satisfaction throughout the shopping experience.
* Utilize product knowledge and persuasive communication skills to highlight key features and benefits, ultimately enhancing the customer's shopping experience and maximizing sales opportunities.
* Process customer transactions accurately and efficiently using a POS (Point of Sale) system, handling cash, credit, and debit card transactions with precision.
* Assist with restocking shelves, organizing merchandise displays, and monitoring inventory levels to ensure product availability

**Skills:**

Effective Communication

Friendly and Approachable Demeanor

Efficiently resolve customer issues and complaints

Pay close attention to detail to ensure accuracy

Customer Service Skills